

## ***Fleet and Industrial Supply Center Locations***

FISC Norfolk, Virginia  
FISC Jacksonville, Florida  
FISC San Diego, California  
FISC Puget Sound, Washington  
FISC Pearl Harbor, Hawaii.  
FISC Yokosuka, Japan

### ***FISCs ...***

- ***Poised for Regionalization***
- ***Educate the workforce,  
customers and industry***
- ***Anticipate customer and  
system requirements***
- ***Focus on efficiency,  
effectiveness and  
standardization***
- ***Committed to continuous  
improvement***
- ***Structured for success!***

## ***Points of Contact***

### ***FISCs ...***

FISC Norfolk	757-443-1013 DSN 646-1013
FISC Jacksonville	904-542-2415 DSN 942-2415
FISC San Diego	619-532-3673 DSN 522-3673
FISC Puget Sound	360-476-0595 DSN 439-0595
FISC Pearl Harbor	808-473-7510 DSN 473- 7510
FISC Yokosuka	011-81-311-743-7030 DSN 243-7030

### ***NICC***

NAVSUP Program Coordinator  
Mike Fuscick 717-605-6798  
DSN 430-6798

### ***LSC***

NAVSUP Program Coordinator  
LCDR Ted Digges 717-605-7027  
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### ***ASDOF***

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## **Naval Supply Systems Command**



*presents*

# **Fleet and Industrial Supply Centers**

*Regional  
Support*

***Afloat Supply Department  
of the Future***

***Logistics Support Center***

***Navy Integrated Call Center***

## Navy Integrated Call Center

### NICC

**24 x 7 x 365 Support!**

**SUPPLY Information -**  
**1-877-41TOUCH - Option 1**  
**DSN 510-42TOUCH**

Information services for:

- Stock availability
- Requisition Status
- Shipping Status
- Requisition input/modification

**Technical (Non-Supply)**  
**Information -**  
**1-877-41TOUCH -**  
**Options 2 and 3**

Information services for:

- Technical source of support
- APL/item identification/location/replacement
- ISMSR calls for FRB action
- Responses to RSS actions
- Responses to Web & Fleet queries
- Capture data for RSS TFBR actions

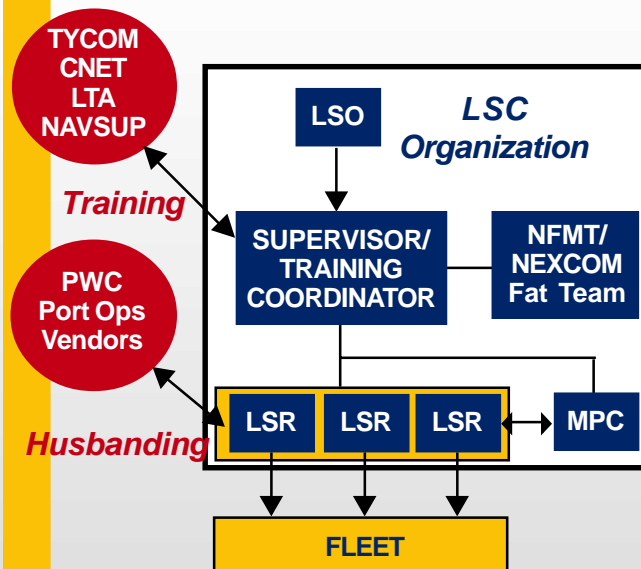
## Logistics Support Center

### LSC

**Standardized Service at  
any Port**

- Increased/centralized shore based support for all afloat units
- Across all six FISCs
- Provides 3 core functions:
  - Husbanding Coordination (providing "Face to the Fleet")
  - Training Coordination (one stop shopping)
  - Material Processing Center - MPC (Material receipt/turn-in)

**Common tools and processes**



## Afloat Supply Department of the Future

### ASDOF's Objectives:

- Eliminating unnecessary workload afloat to accommodate reduced manning
- Moving workload afloat to ashore
- Simplifying/optimizing remaining workload afloat
- New business ... optimizing skills afloat

### Covering All Principal Supply Functions:

Material Inventory/Accounting  
Food Service  
Ships Service  
Disbursing  
Postal

NAVSUP/  
CINC  
prototypes

**USS TARAWA - Oct 99 - Dec 00**

### FOOD Service Initiatives

- 13 workload reducing / QOL enhancing initiatives
- Forms the basis for reengineering

**USS TRUMAN - Jun 00 - Jun 01**

### Developing 8 Initiatives

- Material inventory & accounting
- Disbursing
- Services
- Cashless ship